

Agenda

Department of Information Services Customer Advisory Board/Focus Group

August 27, 2001

1:30 PM – 3:30 PM

*DIS Forum Building
Olympia, Washington*

Agenda Topics

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|--|--------------------------|
| ◆ Welcome and Introductions | Thomas Bynum, Chair, ESD |
| ◆ Subcommittee Reports | |
| – Human Resources | Doug Tanabe, DOP |
| ▪ E-Learning | |
| – Infrastructure | Phil Grigg, GA |
| – State/Local Government | Dan Parsons, WSP |
| ◆ Enterprise Management Group Update | Wolfgang Opitz, OFM |
| ◆ Technology & Digital Government Pool Update | Stan Ditterline, DIS |
| ◆ Model IT Contracts Update | Erika Lim, DIS |
| ◆ Security Verification Letter Update | Mary Lou Griffith, DIS |
| ◆ Digital Academy: E-Licensing | Dave Kirk, DIS |
| ◆ Digital Government: Digital State Update | Erika Lim, DIS |
| – Digital Government Plan Release 3 Update | Andy Hix, DIS |
| ◆ Research and Advisory Service Update | Mary Lou Griffith, DIS |
| ◆ New Business | |
| ◆ Future Meetings Scheduled: 9/24; 10/22; 11/26; 12/24 | |